



Royal Australian Navy Standing Offer for Naval Port and Agency Services (SONPAS)

The Challenge: The Royal Australian Navy (RAN) needed a partner it could rely on to provide logistic support for vessels visiting ports that do not have RAN support facilities. Due to the number of locations the RAN visit and the complexity of their vessels' needs, the RAN sought to engage an organization capable of managing the full scope of their requirements from a single point of contact.

The Solution: PDL Toll entered into the SONPAS agreement to provide port agency services for the RAN in unsupported ports in Australia and Asia-Pacific. For each ship visit, an experienced PDL Toll port coordinator travels to the location prior to arrival to carry out detailed planning and preparation. They ensure that all supplies and sub-contractors are ready and liaise with local port authorities in order to ensure the visit runs smoothly. Throughout the visit, port coordinators are on-hand to meet changing needs with a combination of the flexibility to respond quickly and the experience to pro-actively manage potential situations before they arise.

The Result: Since entering into the SONPAS agreement in January 2000, PDL Toll has provided port logistics services for port visits everywhere from Vizag to Vancouver and from Vava'u to Vladivostok. The services provided cover the full scope of requirements from providing pilots, tugs and berths for vessels to providing provisions, location briefing and tourism activities for the crew.

The Facts

Who	Royal Australian Navy
What	Port Logistics
Where	North Asia, South East Asia, West Asia, Pacific and Australian
When	Jan 2000 - ongoing
How	On site coordination, contracting and liaison

Port Services including ships husbandry, provisioning and general logistics support is a core business of PDL Toll.

Our service is characterised by:

- Detailed planning
- Personal liaison
- Single point of contact and a single invoice
- Experienced people on the ground providing on site coordination and liaison